



## SERVICES TO CANCEL UNWANTED MAIL, PHONE CALLS, ETC

**The Telephone Preference Service (TPS)** is a central opt out register whereby individuals can register their wish not to receive unsolicited sales and marketing telephone calls. It is a legal requirement that companies do not make such calls to numbers registered on the TPS. The original legislation was introduced in May 1999. It has subsequently been updated and now the relevant legislation is the Privacy and Electronic (EC Directive) Regulations 2003.

### Who can register?

The term individual includes consumers at their residential address, sole traders and, except in Scotland, partnerships.

### How long will it take to become effective?

Once a number has been registered it will become effective in 28 days.

### Is there any charge for registering?

No, it's free to register on the TPS.

### Who pays for TPS?

No money is received from the Government to run the Service, the direct marketing industry pays for it.

### Do I need to renew my subscription with the TPS?

No, the service is intended for live telephone numbers. As such, provided your telephone number remains active it will remain registered with this free service.

Contact:- <http://www.tpsonline.org.uk/tps/whatistps.html>



**The Mailing Preference Service (MPS)** is a free service set up 20 years ago and funded by the direct mail industry to enable consumers to have their names and home addresses in the UK removed from lists used by the industry. It is actively supported by the Royal Mail and all directly involved trade associations and fully supported by The Information Commissioners Office.

The MPS Consumer File is a list of names and addresses of consumers who wish to limit the amount of direct mail they receive. The use of the Consumer File by list-owners and users is a requirement of the British Code of Advertising, Sales Promotion and Direct Marketing administered by the Advertising Standards Authority. It is also a condition under the Code of Practice of the Direct Marketing Association.

The MPS will prevent the receipt of unsolicited direct mailings sent from member companies of the Direct Marketing Association and will take steps to prevent the receipt of unsolicited direct mailings from companies which are non-DMA members. It will not stop mail that has been sent from overseas, un-addressed material or mail addressed to The Occupier. You can expect to continue to receive mailings from companies with whom you have done business in the past. You may also receive mailings from small, local companies. If you wish these mailings to be stopped, you must notify these companies directly. It will take up to 4 months for the Service to have full effect although you should notice a reduction in mail during this period.

Contact:- <http://www.mpsonline.org.uk/mpsr/>

PO BOX 789 JERSEY JE4 8ZD TELEPHONE 01534 612612  
FAX 01534 612612  
WEBSITE [www.Jersey.Police.uk](http://www.Jersey.Police.uk) EMAIL [sojp@jersey.pnn.police.uk](mailto:sojp@jersey.pnn.police.uk)

