



States of Jersey Police

Making Jersey Safer

MOBILE PHONE SAFETY

Mobile phones are great for staying in touch with friends and family and can be used to report crimes or alert the police to an incident.

However, they are also attractive to thieves.

By taking some basic steps you can help reduce the risk of becoming a victim of mobile phone theft.



- When using your mobile phone in a public place, remain aware of your surroundings and try to avoid using your phone in crowded areas or where you feel unsafe.
- Displaying your phone in public is an open invitation for thieves so try to keep it hidden when you're out and about. Keep your phone with you at all times and never leave it unattended.
- Register your phone with your service provider. If you report your phone as stolen, the SIM card can then be barred.
- Make a note of the 15-digit serial / IMEI number. You can get this by dialling ***#06#** from your mobile phone or it may be found behind the battery on some phones. This number will help identify your phone and trace ownership quickly.
- Mark your phone and battery with your postcode and house number using a permanent security marker pen. Burglary Packs are available free of charge at the States of Jersey Police Enquiry Desk, and contain stickers and ultra violet pens. If your mobile phone is stolen, it is important that you contact the police and your service provider as soon as possible.
- **You can help the police by giving them these details:**
 - Phone number
 - Serial / IMEI number
 - Pin number
 - Fascia details

MP3 players are the latest in mobile music technology, but think carefully about using them in public.

All UK mobile phone networks now share information on a single database so that within minutes of a phone being reported as lost or stolen, it is automatically blocked across all UK networks, thereby rendering it useless, even if the SIM card has been changed.



NOT PROTECTIVELY MARKED

Mobile phones - particularly smartphones - are among the top items targeted by thieves. Losing your mobile phone, or having it stolen, can be both inconvenient and distressing because we tend to store a great deal of personal information on them. The States of Jersey Police have launched an initiative to help people in Jersey protect their phones and increase the number of lost or stolen telephones being returned to their owners.

The 'Immobilise' scheme is already in place across the UK and Islanders can now use the service, too. Immobilise is the world's largest register of lost and stolen property - including mobile telephones. Immobilise can help to reduce crime and reunite recovered personal property with its rightful owner.

How does Immobilise work?

To register your personal property with Immobilise, you need to visit the Immobilise website. Registration is free, and the details of your items are entered into a database. This database can then be searched by police forces across the UK to identify the rightful owners of recovered property - meaning that if your mobile gets lost or stolen, there's a greater chance you'll get it back.

The Immobilise website can be found at <http://www.immobilise.com/>



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