



JERSEY POLICE  
AUTHORITY



# Policing Priorities

2018 & 2019

## Foreword by the Chair of the JPA

This Policing Plan represents an important new departure in portraying police deliverables to the public. It is more focussed, easier to understand and interpret, and I hope it will provide greater accessibility and accountability to the public.

The Four Priorities outlined in the Plan represent the joint view of the Authority and the States of Jersey Police of what our community needs. Being based on consultation and feedback from the public, the Priorities will provide added value to our community.

For this reason, the Plan ensures we maintain and improve our policing services to those who need them the most, while maintaining a service for all. We want to develop greater engagement with all sections of our community and work more closely with partners to ensure that your police service understands and responds efficiently and effectively to your concerns.

I encourage you to read the Plan and engage with the Authority moving forward. We are fortunate that Jersey remains a very safe place in which to live and with your understanding and involvement, we will be able to assist the States of Jersey Police to deliver on their mission to continue to protect our community, getting their response right first time.



Dr Jason Lane  
Chairman, Jersey Police Authority

## PRIORITY 1

### Protecting & Preventing

Protecting the most vulnerable children and adults from harm and keeping our communities safe



Protect the most vulnerable children and adults from harm



Reduce the impact and harm of substance misuse/abuse



Enhance the support for witnesses and victims of crime



Improve crime prevention and reduce re-offending



Respond effectively to major risks, incidents, and events that threaten public safety

## PRIORITY 3

### Partnerships

Working together with partners to provide better outcomes



Working with other agencies to design out crime



Work with partners to provide an effective and victim-centred response to incidents



Deliver a collaborative and coordinated emergency service response to major incidents and emergencies



Work with partners to make our roads safer



Work closely with partners to drive efficiencies and ensure that investment is outcome focussed

## PRIORITY 2

### Our Community

Strengthening engagement, understanding and communication with our diverse community



Ensure that everyone has the confidence and ability to access our services, regardless of background, culture or personal circumstances



Strengthen our understanding of community needs as they become more diverse and complex



Listen to and understand community needs to deliver a more effective service



Reduce environmental impact and identify opportunities to give back to our community



Support changes to the local criminal justice service and improve the experience of victims

## PRIORITY 4

### Your Police Service

Continuing to invest in our people, technology and culture to improve our services



Continuously improve the efficiency and effectiveness of the Police Service



Adopt new technologies and apply them to police activities in innovative ways



Invest in our people to enhance their capability to respond efficiently and deliver the best possible police services to our communities



Invest in our people and our services to effectively tackle the complex threats from digital crime



Ensure police officers have the technology to work effectively, anywhere on our island

## 2018-2019 Actions

Working in Partnership, through the development of a Children's Plan, deliver the Independent Jersey Care Inquiry recommendations

Continue to maintain a high visibility presence at known crime hotspots, pro-actively policing St Helier's night-time economy to ensure safety for all

Improve the support given to vulnerable children and adults during the investigation process

Develop and implement multi-agency initiatives to combat under-age drinking

Implement the UK National Vulnerability action plan

Improve the customer experience when calling or visiting the police

Enhance our initial response to incidents with high risk of violence

Seek to advance a multi-agency approach to safeguarding families

Working in Partnership with the Jersey Youth Service, develop an enhanced response to missing young people

Continue to promote safer road use through a combination of education and enforcement

Support and take part in Her Majesty's Inspectorate of Prisons Youth Justice Review

Develop and enhance support for victims and witnesses through an integrated victim and witness care unit

Continue to target persistent priority offenders, in particular career criminals that have a disproportionate impact on our community

Explore the development of an intermediary service to support vulnerable victims to give best evidence

Working in Partnership, enhance our response to the prevention of suicide

Continue to train for all major incidents and emergencies working collaboratively with the other emergency services

Support the Inclusion and Early Intervention strategy that targets and supports individuals who are Not In Education, Employment or Training and are post Compulsory School Age

Develop and deliver a Corporate Social Responsibility strategy

Develop a Police Volunteers strategy and policy

Complete a strategic review of Police Support Services and develop implementation plans

Make appropriate and transparent decisions on when and what to charge for external police services

Enhance the portrayal of crime scenes using new technology to further assist the judicial process

Develop and implement a new Performance Framework that supports the successful delivery of this Policing Plan

Improve efficiency, effectiveness and officer safety through the introduction of mobile working enabled by the SMARTpolice project

Improve the support and response to children and young people where there are concerns regarding Child Sexual Exploitation by working with partners to introduce the Multi-Agency Sexual Exploitation process

Continue to review and update our Information Risk Management and Security Policy

Continue to review our Information Security in order to protect sensitive data held by the Police

Continue to strengthen our partnership work with the Honorary Police

Continue to support and influence new legislation that helps to protect businesses and residents from digital crime

Develop and deliver a digital strategy to respond to the challenges and opportunities of policing in a digital world

Further enhance partnership working and efforts to combat money laundering and terrorist financing

Continue to invest in neighbourhood policing, using uniformed police officers and community engagement officers working with partners to help solve local problems

## Your feedback

Top 3 Policing activities that should be given very high or high priority (Source: JOLS 2016)

**1:** Be ready to respond effectively in event of major incidents and emergencies

**2:** Help protect vulnerable people

**3:** Respond quickly and effectively when people need their help



**9/10** ADULTS

felt either very or fairly safe in their neighbourhood



**4/10** ADULTS

were very or fairly worried about being a victim of digital crime

## Get Safe Online

Get Safe Online is the UK's leading source of unbiased, factual and easy-to-understand information on online safety



[www.getsafeonline.org](http://www.getsafeonline.org)



## Contact Information

### STATES OF JERSEY POLICE:

In an Emergency call 999  
Call: 612612  
[www.jersey.police.uk](http://www.jersey.police.uk)  
Facebook Twitter Youtube

### JERSEY POLICE AUTHORITY:

Call: 01534 440724  
[www.jerseypoliceauthority.je](http://www.jerseypoliceauthority.je)  
[enquiries@jerseypoliceauthority.je](mailto:enquiries@jerseypoliceauthority.je)

### CRIMESTOPPERS:

Call: 0800 555 111  
[www.crimestoppers-uk.org](http://www.crimestoppers-uk.org)