

Enhanced customer services

- More police time spent with the public
- New customer focused process and technology
- Improved access to relevant information

More efficient public sector

- Re-engineer core police processes and activities
- Removal of duplication and waste
- Reduction in supervision ratios
- Reduction of internal silos

Stimulation of local digital industry

- Hardware purchased locally
- Central in-house IT team
- Some specialist Police Apps developed by UK professionals
- Building local digital leadership and working capability

SMARTPolice

This is not just a technology project, our aim is also to deliver a new way of working

Taking the work out of paperwork

A new way of working

'In situ, in real time and on demand' is the new service design for the States of Jersey Police (SoJP). With technology and new working practices acting as key enablers, the SoJP will be able to more efficiently serve and protect the local community and fight crime.

Led by SMART technology

In Jersey, more than 70% of the population who have a mobile device use a Smartphone. There is, therefore, a growing expectation from our citizens that the SoJP should adopt a more 'mobile' approach to its working process and practices.

Doing more with less

Under increasing public and political scrutiny, the SoJP must continue to enhance the quality and efficiency of its services, all the while, reducing its overall costs and budget. SMARTPolice will enable the SoJP to transform its culture and automate key working practices that will make a big difference, not least to colleagues but to the community as a whole.



Real-time

Location tracking and proximity tasking will provide a real-time feed of all Officer locations, accurate to a few meters



13 Processes

This project will enable the automation and embedding of 13 key police processes by 2018 in the first phase



Saving

SMARTPolice will generate savings in excess of £500,000 by 2019





INVESTING IN OUR POLICE FORCE TO BETTER SERVE OUR COMMUNITY IN THE 21 CENTURY

MORE TIME ENGAGING WITH THE PUBLIC, LESS TIME SPENT ON ADMINISTRATION

SMARTPolice?

Let's investigate...



SECURE MOBILE DEVICES

STATE OF THE ART TECHNOLOGY

SMARTPolice aims to take the 'work' out of paperwork. Through efficient use of smartphone technology and digital capabilities, departments will be able to work cohesively and collectively, resulting in significant cost savings.

With the instant delivery of accurate information straight to your fingertips, the public will experience a better quality service and a more engaged force.

Introducing a portable technology platform with associated new software, using eGovernment digital assets will enable more Officers to stay out in the field. By transforming the way Officers work, will reduce the need for additional supervision and improve overall job satisfaction.



MORE OFFICERS CAN STAY OUT IN THE FIELD

By enabling a more flexible, modern way of working with portable technology, new software and better access to current systems, more officers can stay out in the field.



BETTER QUALITY AND SIMPLICITY OF PROCESSES

Make key processes simpler and high quality by re-engineering operations to; increase automation, decrease duplication, simplify complexity, reduce supervision and increase data to support decision making.



MORE MEANINGFUL POLICE ENGAGEMENT

Create the capacity for more meaningful Police engagement. With less time being spent on administration and more time being spent in direct contact with the public.



ONE TEAM

One team creating a platform to improve coordination and collaboration with other States departments, business, and the voluntary sector.



<http://www.jersey.police.uk>

How digital are you?

Complete our short online survey to find out

